

Standard Mural Warranty

Warranty Overview:

All murals are backed by a Limited Lifetime Warranty, to cover touch-ups and restorations necessary due to normal wear over time. This warranty does not cover repairs for damages beyond normal wear. It also does not cover cleaning, normal maintenance, nor damages caused by improper care. See document titled General Mural Maintenance for more information on proper care for murals.

What this Warranty Covers:

This warranty covers touch-ups and restorations necessary due to normal wear over time, for the life of the mural. Normal wear includes, but is not limited to: yellowing or paling of colors, loss of lustre, and minor peeling of paint. Coverage is defined in two categories below:

PARTS (including, but not limited to, paints and painting tools) will be covered in full for the life of the mural, except for reasons listed under the following section.

LABOR for touch-ups and restorations will be covered in full for ten years after the murals completion date, and covered at half price for the following fifteen years, except for reasons listed under the following section. After 25 years, only parts will be covered.

This warranty also covers touch-ups and restorations necessary due to fault of the painter and/or assistants during the creation process. If such fault occurs, all restorations necessary because of this fault will be covered in full (parts and labor) for the life of the mural.

What this Warranty DOES NOT Cover:

This warranty DOES NOT cover cleaning, regular maintenance, or repairs (parts or labor) for damages beyond normal wear. Damages beyond normal wear include, but are not limited to: surface abrasions (dents, scratches, holes, etc), improper cleaning/maintenance methods used, and stains.

This warranty DOES NOT cover labor costs for touch-ups or restorations after 25 years unless damages are caused by fault of the painter.

How to File a Claim:

Contact Newquii Studios at 256-542-1243 or mail a written request (including location of mural, description of necessary restorations, and date of mural completion) to:

Newquii Studios
108 Hayloft Ct.
Harvest, AL 35749